

Job Title Customer Service Associate II

**Job ID** 456939BR

CategoryRetail AssociateDepartment0091 - Paint

**Employment Type** Regular, Part-Time

Location Tulare, CA (1145 E Prosperity Avenue)

Pay \$9-\$14/hour, depending on experience

## **Job Description Position Description:**

Responsible for providing quick, friendly customer service by answering customers questions, providing purchase assistance and keeping shelves stocked. Assigned primarily to one zone on the sales floor, but may be required to work in other areas.

## **Job Requirements:**

- -Requires morning, afternoon and evening availability any day of the week.
- -Ability to operate, demonstrate and explain merchandise in assigned area.
- -Ability to apply basic mathematical concepts such as adding, subtracting, multiplying, dividing and knowledge of weights and measures.
- -Understand and respond appropriately to basic customer and employee inquiries.
- -Read, write and communicate using English language sufficient to perform job functions.
- -Ability to operate store equipment in assigned area (including but not limited to LRT, telephone, paging system, copiers, fax machines, computers, CCTV surveillance system, key cutting, panel saw, paint mixing computer, blind cutting, forklifts, pallet jacks, electric lifts, etc).
- -Ability to interpret price tag and UPC information. Ability to move throughout all areas of the store; sales floor, receiving, register areas, lawn and garden, including the outside perimeter of the store.
- -Ability to work in both inside and outside environmental conditions. Physical ability to move large, bulky and/or heavy merchandise.
- -Physical ability to perform tasks that may require prolonged standing, sitting, and other activities necessary to perform job duties.